

# Medical teleconsultations



## What is it?





MSH International provides you with a **remote medical consultation platform**. Just a few clicks away and without having to leave the comfort of your home, you will be able to get answers to questions about your health, medical advice or an opinion or diagnosis at any time 24/7, as well as a prescription\* if needed.

Wherever you are, you will find medical professionals to talk to on a wide range of topics: general medicine, rheumatology, gynecology, cardiology, etc.

## How does this service work?

- 1 Log in to [www.medecindirect.fr](http://www.medecindirect.fr)
- 2 Type a question
- 3 Choose from chat, phone or video
- 4 A doctor contacts you within 24 hours

## What are the advantages?

-  Founded by healthcare professionals
-  Service available in 4 languages: English, French, Spanish and Portuguese
-  Independent and reliable
-  Confidential and secure

**These consultations are entirely covered by MSH International:** you will not have to make any cash advances.

## How to sign up?

Go to your MSH International Members' Area, under the "Your Healthcare/Medical teleconsultations" section and click on "Sign up". Confirm the pre-filled information and choose a password.

In partnership with  **médécindirect** à vos côtés, où que vous soyez of the  **Teladoc** HEALTH group.

\* Depending on the country and due to regulatory reasons, prescriptions may not always be available.

Médécindirect (Doctor on Call) is not an emergency service. In case of doubt or medical emergency, please contact your treating doctor or the nearest hospital. Doctor on Call operates as a supplement to traditional healthcare and complies with the care pathway.

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